

External Summer Pool Regulations

The purpose of these regulations is to ensure safety, respect, proper functioning, and harmony at the outdoor summer pool of the Piscines Municipals Manel Estiarte Duocastella.

All users, without exception, must be familiar with and follow these rules. Failure to comply may result in immediate expulsion from the facility and/or a ban from entry.

CONDITIONS FOR ACCESS AND USER REGISTRATION

Ages 0 to 13:

Must be accompanied by an adult (18+).

At the entrance, the following must be provided:

- Full name and ID of the child (if available)
- Full name and ID of the accompanying adult (18+)

Ages 14 and up:

- May enter alone.
- Must provide:
 - o Full name and ID

Without valid ID (DNI, NIE, or Passport), access will not be permitted.

The ID must be shown physically or digitally via the official platform of the Spanish National Police (MiDNI portal). Photocopies or screenshots are not accepted.

The organization reserves the right of admission for reasons of safety, capacity, or inappropriate behavior. In the case of serious or repeated incidents, access may be suspended temporarily or permanently. If necessary, emergency services (112) may be contacted.

In case of emergency, all users must follow staff instructions and evacuate the facility if indicated.

GENERAL RULES OF USE

- Users must always follow staff's instructions.
- All common areas, furniture, and facilities must be respected. Vandalism or inappropriate behavior will result in expulsion.
- Yelling, pushing, running, or any behavior that endangers others is prohibited.
- Glass objects, large coolers, or personal furniture (chairs, tables, etc.) are not allowed.
- Balls, inflatable toys of any size, or objects that may disturb others are not permitted in or out of the pool.
- A respectful attitude must be maintained toward other users and staff. Aggressive, defiant, or disrespectful behavior will not be tolerated.
- Lockers are for temporary personal use only. Items may not be left in the facility outside of operating hours.
- Showering is mandatory before entering the pool.
- Access is strictly prohibited for anyone under the influence of alcohol or drugs.
- Taking photos or recording video is strictly forbidden anywhere in the pool area, in or out of the water.
- The use of mobile phones or electronic devices is not allowed in the water.

Swimwear: Only appropriate swimwear is allowed (swimsuit, bikini, sports swimwear). Street clothes or underwear are not allowed in the water.

Personal hygiene: Users with open wounds, medical patches, or contagious conditions are not allowed in the water.

Food: Eating is not allowed near the pool or in the water. Please use designated picnic areas.

Smoking: Completely prohibited throughout the pool premises.

⚠ In case of expulsion from the facility for failure to comply with the rules, the price of single-entry tickets or passes will not be refunded.